

Roosevelt Glen Corporate Center

High-Speed Internet Service

(provided by Glen Ellyn based MSS Internet)

Business-class high speed Internet access is available in Buildings 3, 4, 6 and 7. We have networking equipment in each building fed by multiple T1 lines from our Chicago data center via a DS3 multiplexer in Lombard. Onsite support is provided from our office in Glen Ellyn.

Feature	Why it's important
Symmetric speed	Businesses don't just download, they also need fast upload for sending files, remote access, VPN, webcam, VoIP, etc.
Faster than ADSL	ADSL is cheap, but max speed is "up to" 1.5M download, 384K upload at Roosevelt Glen because of distance to the telephone office. Our equipment is onsite, fed by T1 lines, so we don't have this limitation.
Static IP address included	Needed if you want your own remotely accessible server, VPN, webcam, Remote Desktop, pcAnywhere, etc. May be needed to get through the firewall at a client, vendor, or your own company headquarters.
Independent of phone service	Use any phone company you want, even cellphones or Vonage. Don't let bundled DSL lock you in.
Not lineshared ADSL	No DSL filters to install on phones, no ATM overhead eating up your line speed, no PPPoE protocol issues.
No port blocking	Businesses often have email at their own domain with a hosting provider, or internally on their own server. You don't want your ISP to block this through techniques like "port 25 blocking".
Network neutrality and privacy	We don't generate revenue by favoring certain content providers, selling customer information, selling clickstream data, or redirecting mistyped URLs.
Onsite installation and support	You have a business to run. Do you really save money by installing it yourself and waiting on hold for phone support? Or paying your IT consultant by the hour to get your Internet working?
Fast setup	We can typically have you up and running in 1-2 days.
No annual contract	Our service is month-to-month. We earn your business through good service, not making you sign yearly contracts like the phone company.
Flexibility	You can change speeds up/down at any time. We are an independent ISP, not limited to a few standard packages, so we have flexibility to meet your networking needs.
Experience, reputation	MSS Internet has been an ISP for 10 years, providing service at Roosevelt Glen for over 6 years.

Contact MSS Internet at 630-942-1090, or visit our website at www.mssinternet.com.

pricelist on back

New lower prices / higher speeds effective March 1, 2008:

Download speed *	Upload speed *	Price per month	Installation/setup
384K	384K	\$39	—
512K	512K	\$49	—
768K	768K	\$79	—
1M	1M	\$99	—
1.5M	1M	\$124	—
2M	1M	\$149	—
3M	1M	\$199	—
custom speed or dedicated T1 line		call for quote	

* “Download” means from the Internet to you. “Upload” means from you to the Internet. Residential users mostly download. Businesses are more likely to need high speeds in both directions. “K” means kilobits per second. “M” means megabits per second. 1M = 1000K.

Additional services and options available:

Service	Price per month	Installation/setup
single static IP address	included	—
/29 Block of 8 IP addresses (5 usable) *	\$10	—
/28 Block of 16 IP addresses (13 usable) *	\$20	—
/27 Block of 32 IP addresses (29 usable) *	\$35	—
larger IP blocks **	call for pricing	—
hosting package (website, email, DNS) ***	\$20	—
wireless router (incl. onsite setup)	—	\$99
VPN router (incl onsite setup)	—	\$149
wireless + VPN router (incl. onsite setup)	—	\$199
onsite custom network support	typically \$50/hour	

* The reason that 3 addresses from an IP block are typically unusable is that they are reserved for the network number, broadcast address, and default gateway.

** Per ARIN guidelines for conservation of IPv4 address space, we will not assign large blocks of IP addresses beyond what you plan to actually utilize within 6-12 months.

*** Free domain registration available with hosting package. We will do minor website maintenance (e.g. modify existing text or images) free with hosting. We can accommodate some website design in-house, or we can refer you to local web designers for larger projects.

We are available for custom networking projects, even if you use another ISP. Typically this will be billed at \$50/hour plus 110% of actual material cost. Contact us for more information.

We will do the wiring to bring our service to your suite. For additional phone or data wiring at Roosevelt Glen, we recommend you contact Thompson Telwire at 630-393-1755, or visit their website at www.thompsontelwire.com.

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